

Improving safety for stewards at Welsh cricket club



Background

Glamorgan County Cricket Club is committed to developing and maintaining excellent safeguarding standards to ensure a warm, safe, and welcoming environment for all during any event that occurs at the venue. This includes safeguarding players, permanent staff, casual staff, spectators, and followers. Wales has very specific legislation and procedures which make it clear that safeguarding is everyone's responsibility, including the club's.

Always looking to not just meet minimum safeguarding standards, but to provide the safest possible environment for everyone involved, the club was looking for a solution to improve the safety of their stewards. Ideally they also wanted a solution that could provide recorded evidence.

Solution

The club approached Clearway for further insight into our inSite Wearable Devices which include a bodycam. With 1080 pixel recording and 720 pixel live streaming and access to our easy-to-use portal for monitoring and tracking, the club decided to hire the devices for their stewards. We receive SOS alerts in the portal but were also able to push them to their event day Control Room for instant viewing and to enable action to be taken immediately, where necessary.



"The technology provided by Clearway has allowed us to improve the safety of everyone on site during a busy event day. The live-streaming capabilities of the bodycams allows first-person footage of altercations and overall protect the integrity of our event day security team. Our stewards feel at ease knowing that the bodycams will always be recording and that any 'flashpoint' during an altercation won't be missed."





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Key Benefits

-  Innovative wearable technology
-  Remote monitoring

-  **Deter and de-escalate** threatening / aggressive behaviour toward staff
-  **Provide evidence** via high-quality video to support investigations and prosecutions
-  **Reduce false allegations** and unjustified complaints against workers
-  **Record footage** in areas not monitored by existing CCTV
-  **Use footage for training** to further understand behaviours, and security risks

Outcome

Providing the stewards with the bodycam devices has helped to further safeguard the team, and deter and de-escalate threatening behaviour. Knowing that the instant SOS capability goes direct to the club's Control Room provides the stewards with confidence that, should a situation arise, the rest of the team will be able to act swiftly to assist them.

Those attending matches can see the bodycams are there making them think twice about their actions and how they speak to the stewards. Utilising these devices has helped to reduce conflict and threatening behaviour toward staff.

