

Reinstating security measures

and adding remote monitoring to a vacant retail store



Background

Sister company, Debt Squared, approached us to assist a client with a security issue at a vacant commercial property. With the shorter daylight hours during winter, the client wanted to ensure their asset was effectively protected. We were provided with a brief to attend the vacant property in Bath city centre and make it secure by re-instating the intruder alarm and then connecting it to our NSI Gold II Alarm Receiving Centre (ARC).





Solution

When landlords take back properties from tenants, bankruptcy clients in particular don't always provide alarm codes and service contracts, or the systems have been cancelled or may have money outstanding, meaning people are reluctant to provide any information.

In this case, we quickly deployed resource to attend site, which was a former retail store and as expected found the alarm unset and no code available to re-activate it. This meant our engineer had to complete a full reset of the system and then reinstate the various zones within the building, this allowed for the system to be fully set up and tested correctly. He then wrote a report on its functionality for both the client's and our records.

Working with our product solution provider CSL, we installed one of their dual com units to provide the mobile connectivity into the ARC. In order to connect the system to our ARC, so it could be remotely monitored, the engineer installed a single-path signalling solution which provides a connection via the mobile network and allows our ARC to receive alerts from the system 24/7. His last task was to perform a walk test with the team at the ARC to check the system was responding correctly. Once this had been established and confirmed, the engineer was able to sign off the job as complete.

Key Services

-  Rapid response
-  Intruder alarm reactivation
-  Mobile connection
-  Remote monitoring 24/7 365



Outcome

Our client now has a building that is protected 24 hours a day 365 days a year and can rest assured that any intrusions into the property will be dealt with swiftly by our monitoring operatives based at our NSI Gold II ARC.

NSI Gold II Alarm Receiving Centre (ARC)

The centre is manned 24/7, 365 days a year to deliver protection around the clock. We initiate rapid response protocols to security alarms, CCTV monitoring and fire alarm systems, regardless of location, nationwide.



When an activation signal is sent to our monitoring centre from an alarm or CCTV system, it is immediately checked and filtered for false activations that are neither crime related nor caused by genuine intrusions or fires. In the event of a confirmed signal, the police, other relevant emergency services or security guard patrol will immediately be contacted, and deployed, if necessary, on your behalf.

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